



CLOUD HOSTING

AN ALL-INCLUSIVE SOLUTION

WORKFORCE MANAGEMENT

Synel Cloud Hosting provides an all-inclusive solution for delivering Synel applications via the Cloud. Synel hosts your workforce management solutions in the Synel Cloud, where users can access them easily and securely over the web — at any time, from anywhere — using their mobile devices, tablets, laptops, and desktops.

With Synel Cloud Hosting we do everything for you. Our Technical Team manage and monitor your Synel system including backups, additional server space and system upgrades.

Now your IT team can focus on what matters most to your business while the Synel experienced technical team is making sure your Synel applications and infrastructure is up to date and running smoothly at all times.

SAVE MONEY AND SIMPLIFY YOUR IT

You don't need to invest in an expensive and complex technical infrastructure. Just a simple computer (PC or Mac) – even entry level, tablet device will do! All you need is a connection to the internet.

...and do not spend more

The Synel SaaS hosted software suite evolves with your needs and grows with your business.

SAVE TIME WITH OUTSOURCING THE T&A OPERATION...

Because IT is not your job, the Synel Cloud software solution allows you freedom from maintenance, operation and application hosting.

... and the speed of deployment

With the Synel SaaS software, deployment is faster. Our solution is very flexible and can be quickly implemented to meet your needs. No installation is required in the business. In addition, the ergonomics of web applications allows a quick start for users who enjoy working with intuitive tools.

“SaaS” IS THE BEST WAY OF USING SOFTWARE APPLICATIONS



SAVE MONEY

Sharing resources, simplified installation and maintenance



BE FLEXIBLE

Outsourcing of operational constraints



BE ACCESSIBLE

Secure access from anywhere with an Internet connection



OFFER MORE SERVICES

Operating, backup, support and maintenance included



EASY TO INSTALL

Quick & hassle free installation, light on infrastructure



BE MORE REACTIVE

Updated regularly and constantly



OPTIMISE YOUR COSTS AND CHARGES ON YOUR IT

The use of the Synel Cloud solution allows for tighter control of your costs. When you outsource your Time and Attendance the costs are fixed and are generally based on the number of people using the solution. It is recognised that the cost of a Cloud solution is less than the acquisition of licenses and hardware associated with a traditional deployment of software applications. Payment for consumption also allows to adjust spending to the level of use and therefore the activity of the company, which is also a way to optimize costs. You pay for what you use when you need it.

The advantages of Synel Cloud have a positive impact on your budget and finance. If you consider the cost savings on buying the software license, paying for annual maintenance, using resources for updating and regular backups.

SERVER HOSTING

For our server hosting we use data centres, located in the European Union. All of the data centres contain thousands of servers in secure environments with redundant architectures. All access to data centres is strictly monitored. To prevent any intrusions or hazards, every boundary is secured using security fencing. Video surveillance and movement detection systems are also in continuous operation. Activity within the data centres and outside the buildings is monitored and recorded on secure servers, while the surveillance team are on site 24/7.

KEY FEATURES OF THE SYNEL CLOUD HOSTING SERVICES

- + Data centres located in the EU**
- + Secure data protection - compliance with ISO27001 standard and ISO27018 for cloud privacy**
- + Data centres have Information Security Registered Assessor Program (IRAP) compliance**
- + Automatic updates to your Synel system**
- + Proactive management and monitoring of your system by our technical team**
- + Daily backups completed for you**
- + Dedicated technical support with Service Level Agreements**
- + Guaranteed higher system reliability via our secure, high speed data centre**
- + Faster support with Synel's instant access to your system**
- + Microsoft SQL database updates and antivirus management and licensing**
- + Hardware and operating system tuned for compatibility and high performance**



WHAT DO CLOUD HOSTING SERVICES INCLUDE?

WE WILL PROVIDE THE FOLLOWING WITH YOUR CLOUD HOSTING SERVICES:

- + Servers that meet or exceed specifications for your Synel solution
- + Server maintenance and repair
- + Server housing, power, cooling
- + Server network connection, firewall and server network OS and OS updates
- + Valid OS licence
- + Antivirus management and valid licence
- + MS SQL licence and MS SQL updates.
- + DB management and configuration. MS SQL defragmentation and index maintenance.
- + Application patches and upgrades
- + Server capacity planning and management
- + Synel will provide a friendly URL to access your solution
- + Nightly backups
- + Offsite backups
- + Disaster recovery
- + Application monitoring
- + Server monitoring
- + Migration to new servers as needed

ISO 27001

ISO 27018

IRAP

99% UPTIME

BACK-UP & FAILOVER

www.synel.co.uk

 sales@syneluk.com

 0208 900 9991